



**Electricity Facts Label (EFL)**

Shell Energy Solutions

**Shell Energy Solar Buyback AEP Texas Central**

Date: **06/14/2024**

|                               |   |  |              |              |
|-------------------------------|---|--|--------------|--------------|
| Electricity Price             | Average Monthly Use   | 500 kWh  | 1000 kWh     | 2000 kWh     |
|                               | Average Price per kWh   | <b>20.9¢</b>   | <b>19.4¢</b> | <b>18.6¢</b> |
|                               | The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle.  |  |              |              |
|                               | Base Charge   | <b>\$9.95 per billing cycle</b>  |              |              |
|                               | Energy Rate   | <b>13.0¢ per kWh</b>   |              |              |
|                               | Buyback Rate  | <b>Real-time Market Rate</b>   |              |              |
|                               | <b>AEP Texas Central Delivery Charges</b>   | <b>4.9027¢ per kWh</b>   |              |              |
|                               | <b>AEP Texas Central Delivery Charges</b>   | <b>\$4.79 per billing cycle</b>  |              |              |
|                               | This price disclosure is an example based on average prices - your price for electricity service will vary according to your actual usage. For updated TDU Delivery Charges please go to <a href="http://www.ShellEnergy.com">www.ShellEnergy.com</a> . TDU Delivery Charges will be passed through to customers without markup. Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average prices shown. For more details, see your TDU service tariff for a listing of cities and authorized charges. This disclosure is applicable to customers that install a rooftop photovoltaic (PV) system. Starting on the date that Shell Energy Solutions receives solar generation data from the TDU, credits will be issued for each kWh of solar energy generated that is not used on-site. The PV system must be connected to the grid by the TDU to receive credits. |  |              |              |
| Other Key Terms and questions | See Terms of Service for a full listing of fees, deposit policy, and other terms.   |  |              |              |
| Disclosure Chart              | <b>Type of Product:</b>   | <b>Fixed</b>   |              |              |
|                               | <b>Contract Term:</b>   | <b>12 months</b>   |              |              |
|                               | <b>Do I have a termination fee, or any fees associated with terminating service?</b>  | Shell Energy Solutions will assess a \$149 early termination fee for termination of service prior to the end of the contract term. |              |              |
|                               | <b>Can my price change during contract period?</b>  | Yes  |              |              |

|                  |  |  |
|------------------|--|--|
| Disclosure Chart | <b>If my price can change, how will it change and by how much?</b> | Your price may be adjusted to reflect changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
|                  | <b>What other fees may I be charged?</b>                           | Please see the "Non-Recurring Fees" section of the Terms of Service. These fees are not included in the recurring charges.   |
|                  | <b>Is this a pre-pay or pay in advance product?</b>                | No   |
|                  | <b>Does REP purchase excess distribute renewable energy?</b>       | Yes, subject to enrollment on a Shell Energy Solutions Buyback plan.   |
|                  | <b>Renewable Content</b>   | This product is <b>100%</b> renewable  |
|                  | <b>The statewide average for renewable content is:</b>             | 33.3%  |

|      |                          |   |
|------|--------------------------|---|
| Info | <b>Internet Address:</b> | <a href="http://www.ShellEnergy.com">www.ShellEnergy.com</a>  |
|      | <b>Email Address:</b>    | <a href="mailto:HappyToHelp@ShellEnergy.com">HappyToHelp@ShellEnergy.com</a>                        |
|      | <b>Customer Care:</b>    | (833) SHELL-HM (743-5546)   |
|      | <b>Mailing Address:</b>  | 909 Fannin St, Suite 3500 Houston TX, 77010   |
|      | <b>Operating Hours:</b>  | Monday - Friday<br>8:00 AM to 7:00 PM (Central Time)<br>Closed Saturday-Sunday and holidays.        |
|      | <b>EFL Version:</b>      | EFL_AEP<br>CENTRL_TEXASELECTRIC_COENERGY_12_5<br>Buyback Index Green<br>PT_11/10/2023_1_SES_ENGLISH |