



Electricity Facts Label (EFL)
 Shell Energy Solutions
Shell Energy Solar Buyback Oncor
 Date: 11/11/2024

Electricity Price	Average Monthly Use	500 kWh	1000 kWh	2000 kWh
	Average Price per kWh	19.8¢	18.4¢	17.6¢
	The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle.			
	Base Charge	\$9.95 per billing cycle		
	Energy Rate	12.3¢ per kWh		
	Buyback Rate	Real-time Market Rate		
	Oncor Delivery Charges	4.6384¢ per kWh		
	Oncor Delivery Charges	\$4.23 per billing cycle		
<p>This price disclosure is an example based on average prices - your price for electricity service will vary according to your actual usage. For updated TDU Delivery Charges please go to www.ShellEnergy.com. TDU Delivery Charges will be passed through to customers without markup. Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average prices shown. For more details, see your TDU service tariff for a listing of cities and authorized charges. This disclosure is applicable to customers that install a rooftop photovoltaic (PV) system. Starting on the date that Shell Energy Solutions receives solar generation data from the TDU, credits will be issued for each kWh of solar energy generated that is not used on-site. The PV system must be connected to the grid by the TDU to receive credits.</p> <p>eplan Autopay and eBill required. Please refer to “What other fees may I be charged” under the Disclosure Chart section for more information.</p>				
Other Key Terms and Questions	See Terms of Service for a full listing of fees, deposit policy, and other terms.			
	Type of Product:	Fixed		
	Contract Term:	12 months		
	Do I have a termination fee, or any fees associated with terminating service?	Shell Energy Solutions will assess a \$149 early termination fee for termination of service prior to the end of the contract term.		
	Can my price change during contract period?	Yes		
	If my price can change, how will it	Your price may be adjusted to reflect changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged		

Disclosure Chart	change and by how much?	to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	What other fees may I be charged?	Please see the "Non-Recurring Fees" section of the Terms of Service. These fees are not included in the recurring charges.
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distribute renewable energy?	Yes, subject to enrollment on a Shell Energy Solutions Buyback plan.
	Renewable Content	This product is 100% renewable
	The statewide average for renewable content is:	33.3%

Info	Internet Address:	www.ShellEnergy.com
	Email Address:	HappyToHelp@ShellEnergy.com
	Customer Care:	(833) SHELL-HM (743-5546)
	Mailing Address:	909 Fannin St, Suite 3500 Houston TX, 77010
	Operating Hours:	Monday - Friday 8:00 AM to 7:00 PM (Central Time) Closed Saturday-Sunday and holidays.
	EFL Version:	EFL_ONCOR_TEXASELECTRIC_COENERGY Buyback Index Green PT_11/10/2023_1_SES_ENGLISH