



**Electricity Facts Label (EFL)**  
 Shell Energy Solutions  
**Shell Energy Simple Choice Oncor**  
 Date: **12/10/2024**

Electricity Price	Average Monthly Use	500 kWh	1000 kWh	2000 kWh
	Average Price per kWh	<b>16.9¢</b>	<b>16.0¢</b>	<b>15.5¢</b>
	The price you pay each month includes the Base Charge, Energy Charge, Minimum Usage (if applicable) and TDU Delivery Charges in effect for your monthly billing cycle. The above averages exclude any non-recurring charges from TDU, fees, state and local sales tax, the PUC Assessment, and gross receipts reimbursements.			
	Energy Charge	<b>9.9¢ per kWh</b>		
	Base Charge	<b>\$4.95 per billing cycle</b>		
	Oncor Delivery Charges	<b>5.1893¢ per kWh</b>		
	Oncor Delivery Charges	<b>\$4.23 per billing cycle</b>		
	Your average price for electricity service will vary according to your usage. The TDU Delivery Charges are passed through without mark-up.  <b>eplan</b> Autopay and eBill required. Please refer to “What other fees may I be charged” under the Disclosure Chart section for more information.  Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average prices shown. For more details, see your TDU service tariff for a list of cities and authorized charges.			
Other Key Terms and Questions	See Terms of Service for a full listing of fees, deposit policy, and other terms.			
Disclosure	<b>Type of Product:</b>	<b>Fixed</b>		
	<b>Contract Term:</b>	<b>12 months</b>		
	<b>Do I have a termination fee, or any fees associated with terminating service?</b>	Shell Energy Solutions will assess a \$149 early termination fee for termination of service prior to the end of the contract term.		
	<b>Can my price change during contract period?</b>	Yes		
	<b>If my price can change, how will it change and by how much?</b>	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from		

Chart		federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	<b>What other fees may I be charged?</b>	Please see the “Non-Recurring Fees” section of the Terms of Service. These fees are not included in the recurring charges.
	<b>Is this a pre-pay or pay in advance product?</b>	No
	<b>Does Shell Energy Solutions purchase excess distributed renewable energy?</b>	No
	<b>Renewable Content</b>	This product is <b>21.4%</b> renewable
	<b>The statewide average for renewable content is:</b>	33.3%

Info	<b>Internet Address:</b>	<a href="http://www.ShellEnergy.com">www.ShellEnergy.com</a>
	<b>Email Address:</b>	<a href="mailto:HappyToHelp@ShellEnergy.com">HappyToHelp@ShellEnergy.com</a>
	<b>Customer Care:</b>	(833) SHELL-HM (743-5546)
	<b>Mailing Address:</b>	909 Fannin St, Suite 3500 Houston TX, 77010
	<b>Operating Hours:</b>	Monday - Friday 8:00 AM to 7:00 PM (Central Time) Closed Saturday-Sunday and holidays.
	<b>EFL Version:</b>	EFL_ONCOR_TEXASELECTRIC_COENERGY FIXED PT NG SES_4/25/2024_1_SES_ENGLISH