



Electricity Facts Label (EFL)
 Shell Energy Solutions
Shell Energy EV Free Charging Plan Oncor
 Date: **08/13/2024**

Electricity Price	Average Monthly Use	500 kWh	1000 kWh	2000 kWh
	Average Price per kWh	17.9¢	16.9¢	16.5¢
	The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle.			
	Base Charge	\$4.95 per billing cycle		
	Delivery Charges Oncor	4.6384¢ per kWh		
	Delivery Charges Oncor	\$4.23 per billing cycle		
	Energy Charge	13.4¢ per kWh		
	Free Hours Energy Charge*	0¢ per kWh		
<p>Your average price per kWh is determined by using the predetermined formula and an average usage profile for this TDU with 15% of electricity usage only occurring during the * Free Hours as defined below.</p> <p align="center"> Fixed Energy Rate: From 3:01 AM CDT through 11:59 PM CDT *Free Hours: From 12:00 AM CDT through 3:00 AM CDT </p> <p>Price per kWh = [TDU Delivery Charges per Month + (Monthly billed kWh Usage x (Energy Rate + TDU Delivery Charges per kWh)) - (Energy Rate x applicable Free Charging kWh Usage)]/Monthly Billed kWh Usage.</p> <p>eplan Autopay and eBill required. Please refer to “What other fees may I be charged” under the Disclosure Chart section for more information.</p>				
Other Key Terms and questions	See Terms of Service for a full listing of fees, deposit policy, and other terms.			
Disclosure Chart	Type of Product:	Fixed		
	Contract Term:	24 months		
	Do I have a termination fee, or any fees associated with terminating service?	Shell Energy Solutions will assess a \$149 early termination fee for termination of service prior to the end of the contract term.		
	Can my price change during contract period?	Yes		

Disclosure Chart	If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	What other fees may I be charged?	Please see the “Non-Recurring Fees” section of the Terms of Service. These fees are not included in the recurring charges.
	Is this a pre-pay or pay in advance product?	No
	Does Shell Energy Solutions purchase excess distributed renewable	No
	Renewable Content	This product is 100% renewable
	The statewide average for renewable content is:	33.3%

Info	Internet Address:	www.ShellEnergy.com
	Email Address:	HappyToHelp@ShellEnergy.com
	Customer Care:	(833) SHELL-HM (743-5546)
	Mailing Address:	909 Fannin St, Suite 3500 Houston TX, 77010
	Operating Hours:	Monday - Friday 8:00 AM to 7:00 PM (Central Time) Closed Saturday-Sunday and holidays.
	EFL Version:	EFL_ONCOR_CYPRESS23_EPLANS_24_TOU Electric Vehicle Green PT_6/20/2023_1_SES_ENGLISH