



**Electricity Facts Label (EFL)**  
 Shell Energy Solutions  
**Shell Energy EV Free Charging Plan Oncor**  
 Date: **08/13/2024**

Electricity Price	Average Monthly Use	500 kWh	1000 kWh	2000 kWh
	Average Price per kWh	<b>17.9¢</b>	<b>16.9¢</b>	<b>16.5¢</b>
	The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle.			
	Base Charge	<b>\$4.95 per billing cycle</b>		
	Delivery Charges <b>Oncor</b>	<b>4.6384¢ per kWh</b>		
	Delivery Charges <b>Oncor</b>	<b>\$4.23 per billing cycle</b>		
	Energy Charge	<b>13.4¢ per kWh</b>		
	Free Hours Energy Charge*	<b>0¢ per kWh</b>		
<p>Your average price per kWh is determined by using the predetermined formula and an average usage profile for this TDU with <b>15%</b> of electricity usage only occurring during the * Free Hours as defined below.</p> <p align="center"> <b>Fixed Energy Rate:</b> From <b>3:01 AM CDT</b> through <b>11:59 PM CDT</b>  <b>*Free Hours:</b> From <b>12:00 AM CDT</b> through <b>3:00 AM CDT</b> </p> <p>Price per kWh = [TDU Delivery Charges per Month + (Monthly billed kWh Usage x (Energy Rate + TDU Delivery Charges per kWh)) - (Energy Rate x applicable Free Charging kWh Usage)]/Monthly Billed kWh Usage.</p> <p><b>eplan</b> Autopay and eBill required. Please refer to “What other fees may I be charged” under the Disclosure Chart section for more information.</p>				
Other Key Terms and questions	See Terms of Service for a full listing of fees, deposit policy, and other terms.			
Disclosure Chart	<b>Type of Product:</b>	<b>Fixed</b>		
	<b>Contract Term:</b>	<b>12 months</b>		
	<b>Do I have a termination fee, or any fees associated with terminating service?</b>	Shell Energy Solutions will assess a \$149 early termination fee for termination of service prior to the end of the contract term.		
	<b>Can my price change during contract period?</b>	Yes		

Disclosure Chart	<b>If my price can change, how will it change and by how much?</b>	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	<b>What other fees may I be charged?</b>	Please see the "Non-Recurring Fees" section of the Terms of Service. These fees are not included in the recurring charges.
	<b>Is this a pre-pay or pay in advance product?</b>	No
	<b>Does Shell Energy Solutions purchase excess distributed renewable</b>	No
	<b>Renewable Content</b>	This product is <b>100%</b> renewable
	<b>The statewide average for renewable content is:</b>	33.3%

Info	<b>Internet Address:</b>	<a href="http://www.ShellEnergy.com">www.ShellEnergy.com</a>
	<b>Email Address:</b>	<a href="mailto:HappyToHelp@ShellEnergy.com">HappyToHelp@ShellEnergy.com</a>
	<b>Customer Care:</b>	(833) SHELL-HM (743-5546)
	<b>Mailing Address:</b>	909 Fannin St, Suite 3500 Houston TX, 77010
	<b>Operating Hours:</b>	Monday - Friday 8:00 AM to 7:00 PM (Central Time) Closed Saturday-Sunday and holidays.
	<b>EFL Version:</b>	EFL_ONCOR_CYPRESS23_EPLANS_12_TOU Electric Vehicle Green PT_6/20/2023_1_SES_ENGLISH