



Electricity Facts Label (EFL)

Shell Energy Solutions

Electricity Plans EV Free Charging Plan Oncor

Date: **02/21/2024**

| | | | | |
|-------------------------------|---|--|--------------|--------------|
| Electricity Price | Average Monthly Use | 500 kWh | 1000 kWh | 2000 kWh |
| | Average Price per kWh | 15.8¢ | 15.3¢ | 15.1¢ |
| | The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle. | | | |
| | Base Charge | \$0 per billing cycle | | |
| | Delivery Charges Oncor | 5.0339¢ per kWh | | |
| | Delivery Charges Oncor | \$4.23 per billing cycle | | |
| | Daytime Energy Charge | 11.6¢ per kWh | | |
| | Nighttime Energy Charge* | 0¢ per kWh | | |
| | <p>Your average price per kWh is determined by using the predetermined formula and an average usage profile for this TDU with 15% of electricity usage only occurring during the * Free Hours as defined below.</p> <p style="text-align: center;">Fixed Energy Rate: From 3:01 AM CDT through 11:59 PM CDT *Free Hours: From 12:00 AM CDT through 3:00 AM CDT</p> <p>Price per kWh = [TDU Delivery Charges per Month + (Monthly billed kWh Usage x (Energy Rate + TDU Delivery Charges per kWh)) - (Energy Rate x applicable Free Charging kWh Usage)]/Monthly Billed kWh Usage.</p> | | | |
| Other Key Terms and questions | See Terms of Service for a full listing of fees, deposit policy, and other terms. | | | |
| Disclosure Chart | Type of Product: | Fixed | | |
| | Contract Term: | 24 months | | |
| | Do I have a termination fee, or any fees associated with terminating service? | Shell Energy Solutions will assess a \$149 early termination fee for termination of service prior to the end of the contract term. | | |
| | Can my price change during contract period? | Yes | | |

| | | |
|------------------|--|---|
| Disclosure Chart | If my price can change, how will it change and by how much? | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
| | What other fees may I be charged? | Please see the “Non-Recurring Fees” section of the Terms of Service. These fees are not included in the recurring charges. |
| | Is this a pre-pay or pay in advance product? | No |
| | Does Shell Energy Solutions purchase excess distributed renewable | No |
| | Renewable Content | This product is 100% renewable |
| | The statewide average for renewable content is: | 31.1% |

| | | |
|------|--------------------------|--|
| Info | Internet Address: | www.ShellEnergy.com |
| | Email Address: | HappyToHelp@ShellEnergy.com |
| | Customer Care: | (833) SHELL-HM (743-5546) |
| | Mailing Address: | 909 Fannin St, Suite 3500 Houston TX, 77010 |
| | Operating Hours: | Monday - Friday 8:00 AM to 7:00 PM (Central Time) Closed Saturday-Sunday and holidays. |
| | EFL Version: | EFL_ONCOR_CYPRESS23_EPLANS_24_TOU Electric Vehicle Green PT_6/20/2023_1_SES_ENGLISH |