



**Electricity Facts Label (EFL)**

Shell Energy Solutions  
**Electricity Plans Oncor**  
 Date: **02/21/2024**

Electricity Price	Average Monthly Use	500 kWh	1000 kWh	2000 kWh
	Average Price per kWh	<b>15.7¢</b>	<b>15.3¢</b>	<b>15.1¢</b>
	The price you pay each month includes the Energy Charge and TDU Delivery Charges in effect for your monthly billing cycle.			
	Energy Charge	<b>9.9¢ per kWh</b>		
	Base Charge	<b>\$0 per billing cycle</b>		
	<b>Oncor</b> Delivery Charges	<b>5.0339¢ per kWh</b>		
	<b>Oncor</b> Delivery Charges	<b>\$4.23 per billing cycle</b>		
	TDU Delivery Charges include all recurring charges passed through without mark-up. This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDU Delivery Charge. Any nonrecurring fees from the TDSP will be passed through without mark-up.			
Other Key Terms and questions	See Terms of Service for a full listing of fees, deposit policy, and other terms.			
Disclosure Chart	<b>Type of Product:</b>	<b>Fixed</b>		
	<b>Contract Term:</b>	<b>24 months</b>		
	<b>Do I have a termination fee, or any fees associated with terminating service?</b>	Shell Energy Solutions will assess a \$20 early termination fee per month remaining for termination of service prior to the end of the contract term.		
	<b>Can my price change during contract period?</b>	Yes		

Disclosure Chart	<b>If my price can change, how will it change and by how much?</b>	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	<b>What other fees may I be charged?</b>	Please see the "Non-Recurring Fees" section of the Terms of Service. These fees are not included in the recurring charges.
	<b>Is this a pre-pay or pay in advance product?</b>	No
	<b>Does Shell Energy Solutions purchase excess distributed renewable energy?</b>	No
	<b>Renewable Content</b>	This product is <b>100%</b> renewable
	<b>The statewide average for renewable content is:</b>	31.1%

Info	<b>Internet Address:</b>	<a href="http://www.ShellEnergy.com">www.ShellEnergy.com</a>
	<b>Email Address:</b>	<a href="mailto:HappyToHelp@ShellEnergy.com">HappyToHelp@ShellEnergy.com</a>
	<b>Customer Care:</b>	(833) SHELL-HM (743-5546)
	<b>Mailing Address:</b>	909 Fannin St, Suite 3500 Houston TX, 77010
	<b>Operating Hours:</b>	Monday - Friday 8:00 AM to 7:00 PM (Central Time) Closed Saturday-Sunday and holidays.
	<b>EFL Version:</b>	EFL_ONCOR_CYPRESS23_EPLANS_24_Fixed Price Green PT_6/20/2023_1_SES_ENGLISH